



**Step 1:** Requesting Hospital is approaching their maximum Airvo unit capacity and has considered all internal resources/capacity

**Step 2:** Requesting Hospital CEO/Senior Delegate notified CritiCall 1-800-668-4357

**Step 3:** CritiCall facilitates teleconferences between Critical Care Lead (or Delegate) and Requesting Hospital CEO/Senior Delegate.

Requesting Hospital CEO/Senior Delegate should have:

- 1) Up-to-date information regarding the situation that led to the Airvo unit(s) request
- 2) Information on the number of Airvo unit(s) being requested.

The Critical Care Leader (or Delegate) will:

- 1) Assess the request and need
- 2) Assess the supply of Airvo unit(s) within the hospital
- 3) Review the status of the stockpile (informed by daily inventory report)

**Major Surge Escalation Process:**

CCSO will monitor deployment of stockpile Airvo unit(s) as deployment occurs and will provide regular updates to Critical Care Leads and the Provincial Critical Care COVID-19 Command Centre (PCCCo19CC).

When a threshold of 20% of the stockpile fleet remains at a host site or provincially, the PCCCo19CC and the Critical Care Leads, contributing their situational awareness, will determine additional Airvo unit(s) deployment from host sites, or movement of Airvo unit(s) across host sites.

Requests for Airvo unit(s) from hospitals and escalation calls will continue to be facilitated through CritiCall Ontario.

Critical Care Lead determines need and approves request or suggests alternatives

End of Process

**Step 4:** CritiCall Ontario to connect the Host Hospital to the call to assess the inventory available and the Airvo unit(s) that can be released

**Step 4b: Escalation to CCSO**  
When provincial stockpile is depleted, Criticall to ask requesting site to escalate Airvo request by sending an email to CCSO at vents@ccso.ca

Airvo Unit(s) Available in Provincial Stockpile

**Step 4c: CCSO accesses Airvo unit(s) from NESS sites**  
CCSO identifies hospitals with available Airvo units and connects them with the requesting site

**Step 5:** Critical Care Lead approves Airvo unit(s) release. Host Hospital provides Airvo unit(s) model and asset tag information to requesting hospital. Requesting Hospital completes and submits the Airvo - Ventilator Allocation Sign-Back Agreement

Airvo Unit(s) Available

**Step 6:** Requesting hospital arranges for transport of the Airvo unit(s)

End of Process. Provincial Critical Care COVID-19 Command Centre to provide direction on next steps

End of Process